

Dr. Teresa M. Walters

Ed.D, MFMFT, LMFT, LAC, DTM

Policy Statement Regarding Fees

- This practice operates on a private-pay basis and does not participate in insurance billing or third-party reimbursement.
- Chrysalis Connections offers cash and card prices for all services. The current fee rate for appointments paid by cash or check is \$150.00 for a 60-minute in-person, online, or phone appointment. A debit or credit card payment is \$160.00 for a 60-minute in-person, online, or phone appointment. Fees are assigned directly to the client.
- Payment is due at the time of each appointment. Cash, checks, debit cards, and credit cards are accepted forms of payment. As a private pay entity, Chrysalis Connections, LLC does not transmit any client information to outside entities electronically or by any other method. All clients agree to keep a credit or debit payment source on file with Chrysalis Connections, LLC. Should the client terminate services, all financial forms will be shredded to maintain the client's financial integrity.
- Regular appointments are essential to your progress. Additionally, we cannot fill appointment times if there is a brief notice to cancel. ***If you do not come to your scheduled therapy appointment or do not call to cancel your appointment at least 24 hours in advance, you will be subject to a late cancelation fee equivalent to the agreed-upon rate for the missed session.*** Clients experiencing illness or who are concerned about adverse weather conditions are welcome to switch to an online or phone appointment.
- Client/Provider discussions via phone are limited to 10 minutes or less. Clients requiring more extensive interaction with their service provider will be encouraged to schedule an appointment.
- Our policy is to avoid engaging in client-related legal matters, such as custody disputes and divorce proceedings. Involuntary engagement in legal issues, including court time, correspondence, or consultation with third parties, will be billed directly to the client at \$350 per hour, with a minimum charge of \$350. Time spent preparing letters, miscellaneous paperwork, court documents, and other related tasks on behalf of a client will be billed directly to the client at \$350 per hour, with a minimum charge of \$350.

By signing below, I attest that I have read and fully understand this Policy Statement and agree to pay any charges that may be applied to my account as a result of these policies.

Client (1) Signature

Date

Client (2) Signature

Date