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Electronic and Phone Communication and Social Media Disclaimer

Electronic and Phone Communication

This notice is intended to inform clients of Chrysalis Connections, LLC, that **electronic and phone communications are not secure or confidential**. Therefore, Chrysalis Connections, LLC cannot guarantee the security or confidentiality of *any* electronic, cell phone, or landline form of communication or engagement.

Specifically, these types of electronic communications include:

All types of internet communications, including online scheduling, opt-in email accounts, personal emails, participation in online appointments, text messages, appointment confirmations, reminders, cell phone, landline phone calls, etc.

While Chrysalis Connections, LLC utilizes a secure email system, online video conferencing system, and scheduling platform and offers a secure SSL certification on all websites, the company cannot guarantee the security of information shared over such systems. Clients who wish to continue using the forms of communication mentioned above are welcome to do so, ***provided they acknowledge and accept*** the potential privacy risks associated with these technologies.

Chrysalis Connections, LLC strongly discourages clients from using these communication platforms for information they wish to remain confidential and private. The preferred method of contact is through personal, one-on-one interaction with your service provider during a scheduled, private appointment or by calling the Chrysalis Connections direct phone line at 317-210-1776. Chrysalis Connections, LLC strongly advises clients to discuss sensitive information during a private appointment rather than leaving such details on the company voicemail system, via text message, or any other electronic communication.

Social Media

Chrysalis Connections, LLC is committed to maintaining professional and ethical boundaries that protect clients' privacy and confidentiality. Therefore, the company or its affiliates will not accept "friend" or contact requests from current or former clients on any social media networking site. Clients who engage, subscribe to, or otherwise communicate through any public or professional Chrysalis Connections, LLC social networking sites assume all potential privacy risks and breaches of confidentiality.

Review and Testimonial Policy

Dr. Walters does not request, solicit, or respond to online reviews or public testimonials in keeping with the ethical standards of the American Association for Marriage and Family Therapy (AAMFT) and other professional bodies. Clients are discouraged from posting reviews on platforms such as Google, Yelp, Facebook, or other public forums, as this may risk breaching their confidentiality or create the appearance of a dual relationship.

By signing this form, the client(s) acknowledge receiving this notice and agree with/understand the content.

Client Signature

Date

Client Signature

Date